



Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently Amended) A method for generating a repair order, comprising:

scanning a vehicle identifier on a vehicle;

obtaining current vehicle mileage with a personal digital assistant (PDA);

transmitting the vehicle identifier and said current vehicle mileage over a wireless communication link;

retrieving a data set associated with the vehicle by querying a database as a function of said vehicle identifier, said data set having a vehicle service history and a service list, said service list having a plurality of service items as a function of a mileage;

~~selecting a service item from said service list if the service item is not in said vehicle service history and said current vehicle mileage is greater than or equal to the mileage of which the service item is a function;~~

selecting at least one service item from said service list defined by the current vehicle mileage, the vehicle service history, recommended maintenance, factory recall, and available service campaigns;

transmitting said data set and a list of selected service items to the PDA;

displaying said selected service items on the PDA;

obtaining user requested service items from said selected service items wherein the user requested service items are a subset of the selected service items; and

generating a repair order responsive to said user requested service items.

2 – 3. (Canceled).

4. (Original) The method of claim 1, wherein the vehicle identifier comprises a Vehicle Identification Number (VIN).

5. (Original) The method of claim 1, wherein said scanning the vehicle identifier comprises scanning a bar code indicative of the vehicle identifier.
6. (Canceled).
7. (Previously Presented) The method of claim 6, wherein the data set includes production information as a function of the vehicle identifier.
8. (Previously Presented) The method of claim 6, wherein the data set includes customer information as a function of the vehicle identifier.
9. (Previously Presented) The method of claim 6, wherein the data set includes warranty information as a function of the vehicle identifier.
- 10-12. (Canceled).
13. (Currently Amended) The method of ~~claim 11~~ claim 1, further comprising the step of updating the database with said current vehicle mileage.
14. (Withdrawn) An apparatus comprising: a scanner to scan a vehicle identifier; a transmitter to transmit the vehicle identifier over a wireless communication link; a receiver to receive a repair order generated in response to said vehicle identifier over said wireless communication link; and a display screen to display the repair order.
15. (Withdrawn) The apparatus of claim 14, further comprising a portable housing.
16. (Withdrawn) The apparatus of claim 14, wherein said transmitter and said receiver are integrated into a transceiver.

17. (Withdrawn) The apparatus of claim 14, wherein the scanner comprises an infrared scanner.

18. (Withdrawn) The apparatus of claim 14, wherein the vehicle identifier comprises a bar code, and wherein the scanner comprises a bar code scanner.

19. (Withdrawn) A networked computer system comprising: a portable device comprising: a scanner to scan a vehicle identifier; a transmitter to transmit the vehicle identifier over a wireless communication link; a receiver to receive a repair order generated in response to said vehicle identifier over said wireless communication link; and a display screen to display the repair order; and a database including vehicle information associated with said vehicle identifier; and a repair order generator in communication with the portable device over the wireless communication link and in communication with the database, said repair order generator operative to query the database with the vehicle identifier and generate a repair order from the vehicle information accessed in response to said query.

20. (Withdrawn) The system of claim 19, wherein the vehicle information comprises owner information.

21. (Withdrawn) The system of claim 19, wherein the vehicle information comprises production information.

22. (Withdrawn) The system of claim 19, wherein the vehicle information comprises warranty information.

23. (Withdrawn) The system of claim 19, wherein the vehicle information comprises service campaign information.

24. (Withdrawn) The system of claim 19, wherein the vehicle information comprises recall information.

25. (Withdrawn) The system of claim 19, wherein the vehicle information comprises service history information.

26. (Withdrawn) The system of claim 19 wherein the vehicle identifier comprises a bar code, and said scanner comprises a bar code scanner.

27. (Withdrawn) An apparatus, including instructions residing on a machine-readable medium, for generating a repair order, said instructions causing the machine to: scan a vehicle identifier on a vehicle; transmit the vehicle identifier over a wireless communication link; retrieve data associated with the vehicle identifier in a memory device; and generate the repair order from said data.

28. (Withdrawn) The method of claim 27, further comprising instructions that cause the machine to transmit the repair order to a portable device over the wireless communication link.

29. (Withdrawn) The method of claim 27, further comprising instructions that cause the machine to display the repair order on a display screen of the portable device.

30. (Withdrawn) The method of claim 27, wherein the instructions that cause the machine to scan the vehicle identifier comprise instructions that cause the machine to scan a bar code indicative of the vehicle identifier.

31. (Withdrawn) The method of claim 27, wherein the instructions that cause the machine to retrieve data comprise instructions that cause the machine to query a database with said vehicle identifier.

32. (Previously Presented) The method of claim 1 wherein said database further comprises a dealer management system.

33. (Previously Presented) The method of claim 1 wherein said database further comprises a dealer communication system.

34-36. (Cancelled)

37. (Previously Presented) The method of claim 1 wherein generating a repair order includes creating a repair order in the PDA.

38. (Previously Presented) The method of claim 1 wherein said PDA is a Palm OS PDA.

39. (Previously Presented) The method of claim 1 wherein said PDA is a handheld PC.

40. (Previously Presented) The method of claim 1 wherein said PDA is a communication device.

41. (Previously Presented) The method of claim 1 wherein said PDA is a data processing device coupled to a wireless communication system.

42. (Previously Presented) The method of claim 1 wherein said PDA is a portable computer.

43. (Previously Presented) The method of claim 9, further comprising the steps of:
generating a warranty covered service item for each of said service items that is
covered by said warranty information;
transmitting a list of said warranty covered service items to the PDA.